Symptom Chart

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Condition	Possible Sources	Action
System voltage high	 Engine, generator and battery grounds Wiring, terminals or connectors Battery Generator 	GO to Pinpoint Test A.
System voltage low or battery is discharged	 Abnormal ignition-off current drain(s) Engine, generator and battery grounds Positive battery cable Wiring, terminals or connectors Battery Generator 	GO to Pinpoint Test B.
The generator is noisy	 Front End Accessory Drive (FEAD) belt Loose bolts/brackets Generator/pulleys 	GO to Pinpoint Test F.
Radio interference	 Generator Wiring, terminals or connectors In-vehicle entertainment system 	GO to Pinpoint Test G.
Charging system warning indicator is never/always on	 Wiring, terminals or connectors Instrument Cluster (IC) Generator PCM 	RETRIEVE Continuous Memory Diagnostic Trouble Codes (CMDTCs) from all modules. If any charging system DTCs are found, REFER to the Diagnostic Trouble Code (DTC) Chart in this section. If no charging system DTCs are found, REFER to Section 413-01.